



# VINE®

## AUTOMATED VICTIM NOTIFICATION SERVICES

**Title:** South Carolina State VINE Messaging Document

**Synopsis:** This document outlines the VINE message flow SAVIN

**Project Manager:** Adam Highley

**Human Factors Manager:** Jeanne Harris

**Human Factors Analyst:** Beth Schickel

**Account Manager:** Mona Mallory

**Creation Date:** 06/09/08

**Customer Contact:** Stephanie Cassavaugh

## I. SCRIPTING FOR INBOUND VINE LINE

Hello. Welcome to South Carolina SAVIN. To continue in English, press one. Para continuar en Español marque el dos.

If the offender you are searching for is in the custody of the South Carolina Department of Corrections, press one to transfer to that system. If the offender is in the custody of Charleston County, press 2. For offenders in other county detention centers, press three.

You've reached the South Carolina Victim Information and Notification Service, powered by VINE. You can use this service 24-hours a day to get information on the custody status of an offender or register to receive automated calls when that status changes. South Carolina SAVIN is currently being implemented throughout the state; not all offender information is available at this time. This service is also available online at [www.vinelink.com](http://www.vinelink.com).

### {MAIN\_MENU}

To search for an offender, press **one**. If you have previously registered and wish to change your telephone number or PIN, press **two**. For contact information of crime victim services and a listing of county victim services phone numbers, press **three**.

### {SUB\_MAIN\_MENU}

To search for an offender in the custody of a county detention center, press **one**. Information on offenders in the custody of the Department of Corrections is not yet available through this phone number. The number to call for the South Carolina Department of Corrections' VINE service is 1-877-846-3472. To return to the main menu, press **four**.

### {OFFENDER\_SEARCH\_MENU}

If you have an identifying number for the offender, press **one**. If you don't know the number, but do know the offender's name and how to spell it, press **two**. To return to the main menu, press **three**. If you need assistance and would like to speak with a VINE operator, press zero.

---

### {LIST\_OFFENDERS\_SAME\_NAME}

Used in the case of multiple records found under the same name.

[IF number of correct matches = more than one and less than seven]

I've found more than one offender whose records match the information you've provided. I need you to help me narrow down further by providing some additional information. Please enter the offender's middle initial. Use the one key for the letters Q and Z. If you don't know the offender's middle initial, just press **#**.

[IF the middle initial is NOT known and # is pressed]

<# of offenders> offenders are listed with the information you've provided. I'm going to list them for you now. Please listen to the entire list before making your selection.

I've found an offender whose number is <OID #>. The offender is a <Age> year old <Race> <Gender> and is (or was) in custody in the detention center in <County>. If this is the offender for whom you're searching, [press <next available key-press>].

## South Carolina State VINE Messaging Document

### [IF age is not found]

I've found an offender whose number is <OID #>. The offender is a <Race> <Gender> and is (or was) in custody in the detention center in <County>. If this is the offender for whom you're searching, [press <next available key-press>].

### [IF race is not found]

I've found an offender whose number is <OID #>. The offender is a <Age> year old <Gender> and is (or was) in custody in the detention center in <County>. If this is the offender for whom you're searching, [press <next available key-press>].

### Listings continue up to six. After the last listing, the following prompt is played:

If the offender you are searching for wasn't listed, I will return you to the search menu, where you can either try a different search option or transfer to a VINE operator. Just [press <next available key-press>].

---

## {SECONDARY\_SEARCH\_DOB}

Please enter the offender's date of birth, as follows: use two digits for the month, two digits for the day and four digits for the year. When you're finished, or if you don't know the offender's birth date, press pound.

### [IF pound is pressed]

Multiple offenders match the information you've provided.

### [IF a valid date of birth is entered and NO offender is found with that DOB]

I'm sorry. I can't find an offender whose records match the information you've provided.

### [IF a valid date of birth is entered and offender is found]

CONFIRM ENTRY

---

## {LIST\_OFFENDERS\_SAME\_OID}

Used in the case of multiple records found under the same OID.

### [IF number of correct matches = more than one and less than seven]

<# of offenders> offenders are listed with the information you've provided. I'm going to list them for you now. Please listen to the entire list before making your selection.

I've found an offender whose last name is <TTS Last name> <Spell Last name>#, and whose first name is <TTS First name>. The offender is a <Age> year old <Race> <Gender> and is (or was) in custody in the detention center in <County>. If this is the offender for whom you're searching, [press <next available key-press>].

### [IF age is not found]

I've found an offender whose last name is <TTS Last name> <Spell Last name>#, and whose first name is <TTS First name>. The offender is a <Race> <Gender> and is (or was) in custody in the detention center in <County>. If this is the offender for whom you're searching, [press <next available key-press>].

### [IF race is not found]

I've found an offender whose last name is <TTS Last name> <Spell Last name>#, and whose first name is <TTS First name>. The offender is a <Age> year old <Gender> and is (or was) in custody in the detention center in <County>. If this is the offender for whom you're searching, [press <next available key-press>].

## South Carolina State VINE Messaging Document

Listings continue up to six. After the last listing, the following prompt is played:

If the offender you are searching for wasn't listed, I will return you to the search menu, where you can either try a different search option or transfer to a VINE operator. Just [press <next available key-press>].

---

### {OFFENDER\_FOUND}

#### [IF Name Search has been used]

This offender's number is <Play Offender Number>. Please write this number down and use it whenever you call South Carolina SAVIN to search for information about this offender. Once again, the offender's number is <Play Offender Number>.

#### [IF OID Search has been used]

This offender's last name is <TTS Offender Last Name>, <Spell Offender Last Name>. The first name is <TTS Offender First Name>.

---

## DETERMINE CUSTODY STATUS

---

### {OFFENDER\_NOT\_IN\_CUSTODY}

#### If release reason is GENERAL RELEASE or OTHER REASON\*

This offender is not in custody. This offender has been released from custody. The offender was released on <Release Date>. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

#### [IF COUNTY OFFENDER]

For more information, contact the detention center in <COUNTY>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### If release reason IS specified

#### [IF OC REASON = DEATH\*]

This offender has died.

#### [IF OC REASON = US MARSHALL\*] [IF offender becomes a US Marshall offender and/or a site requests that the offender's status information not be given out to the public

This offender's custody status has changed. This change took place on <Release Date>. This is not an emergency. The offender has not been released.

#### [ELSE]

This offender is not in custody. \* <OC Reason> <Release Date>. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

#### [IF COUNTY OFFENDER]

For more information, contact the detention center in <COUNTY>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

## South Carolina State VINE Messaging Document

### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### **If release reason is not known**

This offender's custody status has changed. The change took place on <Release Date>. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

### [IF COUNTY OFFENDER]

For more information, contact the detention center in <COUNTY>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

---

## {OFFENDER\_UNSUPERVISED\_CUSTODY}

\*\*<Unsupervised Custody Reason>.

#### **[IF Date is found]**

This change took place on <Release Date>.

As a result, this offender will not be under constant correctional supervision. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

### [IF COUNTY OFFENDER]

For more information, contact the detention center in <COUNTY>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

---

## {OFFENDER\_TRANSFERRED}

#### **[IF COUNTY OFFENDER]**

This offender has been transferred from a detention center in <COUNTY>. The transfer took place on <Transfer Date>.

#### **[IF CITY JAIL OFFENDER]**

This offender has been transferred from <AGENCY NAME>. The transfer took place on <Transfer Date>.

#### **[IF transfer facility is known]**

##### **[IF transfer is to a County facility]**

The offender is now in the custody of a detention center in <COUNTY>. For more information, contact the new facility by calling (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

##### **[IF transfer is to a City Jail]**

The offender is now in the custody of <AGENCY NAME>. For more information, contact the new facility by calling (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

## South Carolina State VINE Messaging Document

### [IF transfer is from county facility or city jail to DOC facility and DOC is NOT online]

The offender is now in the custody of the South Carolina Department of Corrections. Information on offenders in the custody of the Department of Corrections is not yet available through this phone number. The number to call for the South Carolina Department of Corrections' VINE Service is 1-877-846-3472. That number again, 1-877-846-3472.

### [IF transfer facility is unknown]

The offender is now in the custody of another facility. It is important that you be aware that this offender may not be under constant correctional supervision. For more information, contact the former holding facility. The telephone number to this facility is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

---

### {REPEAT DIRECTIONS}

To hear this information again, press **pound**. To return to the main menu, press **two**. To end this call, press **three**. If you need assistance and would like to speak with a VINE operator, press **zero**.

---

### {OFFENDER\_IN\_CUSTODY}

#### [IF COUNTY OFFENDER]

This offender is currently in custody in a detention center in <County>.

#### [IF a scheduled release date is found]

This offender's release date is estimated to be <Scheduled Release Date>. This date may change, depending upon a number of factors.

For more information, contact the detention center by calling (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### [IF CITY JAIL OFFENDER]

This offender is currently in custody at the following facility: <Agency Name>.

#### [IF a scheduled release date is found]

This offender's release date is estimated to be <Scheduled Release Date>. This date may change, depending upon a number of factors.

For more information, contact the jail by calling (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

---

### {OFFENDER\_REGISTER\_PROMPT}

#### [IF NO registration has taken place during current phone call]

To hear this information again, press **pound**. If you are an identified victim of this offender, press **zero** to have a VINE operator assist you with registering to receive updates of changes in the status of this offender. If you are not a victim, press **one** to register. To return to the main menu, press **two**. To end this call, press **three**. If you need assistance and would like to speak with a VINE operator, press **zero**.

#### [IF registration HAS taken place during current phone call]

To register an additional phone number, press **one**. To return to the main menu, press **two**. To end this call, press **three**. If you need assistance and would like to speak with a VINE operator, press **zero**.

---

## South Carolina State VINE Messaging Document

### {REG\_VICTIM\_NOTIFICATION}

You are about to self-register for automated notifications on changes in the custody status of the offender for whom you have searched in the South Carolina SAVIN system. Self-registration assumes some risk. Victims, families of homicide victims, or parents of minor or incapacitated children are strongly encouraged to register with the detention center in which the offender is currently being held. These notifications should be just one part of your safety plan. Do not depend only on the South Carolina SAVIN service, or any other single program, for your protection. If you feel you may be at risk, take precautions as though the offender has already been released. If you have any concerns about safety, contact local law enforcement.

### {VICTIM\_SERVICES\_MENU}

For crime victim services, press one. For a listing of county victim services contact phone numbers, press two. To return to the main menu, press three.

### {VICTIM\_SERVICES\_INFORMATION}

I'm going to give you a list of services and phone numbers. You'll want to have a pen and paper handy.

If you are the victim of domestic violence or sexual assault, the South Carolina Coalition Against Domestic Violence and Sexual Assault can put you in touch with a local agency to provide support, advocacy, community intervention, and shelter assistance. You can reach the Coalition by calling 1-800-260-9293 or visiting their website at: [www.sccadvasa.org](http://www.sccadvasa.org).

If you are the victim of a crime and have expenses related to the crime, the State Victim's Compensation Fund can help with certain types of crime-related costs. For more information, call 1-800-220-5370 or visit the website at: [www.oep.sc.gov/sova](http://www.oep.sc.gov/sova).

For information and referral services on programs and resources to assist South Carolina crime victims, contact the South Carolina Victim Assistance Network. You can call 1-888-852-1900 or visit the website at: [www.scvan.org](http://www.scvan.org).

If you are the victim of a crime being prosecuted by the State Attorney General's Office, you can reach their Office of Victim Services by calling 1-800-213-5652.

If you are a victim of a crime being investigated by the State Law Enforcement Division, you can reach their Victim/Witness Program by calling 803-896-7071.

If you are the victim of a crime being investigated by the Federal Bureau of Investigation, you can reach their Office of Victim Assistance by calling 803-551-4200.

If you are the victim of a crime and have a complaint regarding the criminal justice system, please contact the South Carolina Crime Victims' Ombudsman Office at 1-888-238-0697 or visit their website at: [www.oep.sc.gov/cvo](http://www.oep.sc.gov/cvo).

You can reach the South Carolina Department of Corrections Division of Victim Services by calling 1-800-835-0304 or visiting their website at: [www.doc.sc.gov/victim\\_services/victims.jsp](http://www.doc.sc.gov/victim_services/victims.jsp).

You can reach the South Carolina Department of Probation, Parole and Pardon Services Office of Victim Services by calling 1-888-551-4118 or visiting their website at: [www.dppps.sc.gov/victims\\_services\\_office.html](http://www.dppps.sc.gov/victims_services_office.html).

## South Carolina State VINE Messaging Document

The South Carolina Sex Offender registry can be accessed online at: [services.sled.sc.gov/sor/](http://services.sled.sc.gov/sor/).

The National Center for Victims of Crime provides a comprehensive, source of information and referral for victims of crime. You can reach them by calling 1-800-394-2255 or visiting their website at: [www.ncvc.org/ncvc](http://www.ncvc.org/ncvc).

Mothers Against Drunk Driving provides support and advocacy to victims of drunk driving. You can reach them by calling 1-877-623-3435 or visiting their website at: [www.madd.org](http://www.madd.org).

Parents of Murdered Children is a national, self-help organization that provides support and advocacy to families affected by homicide. You can reach the local chapter by calling 803-414-4491 or visiting the national website at: [www.pomc.com](http://www.pomc.com).

The National Center for Missing and Exploited Children of the Southeast is the central point for child-protection education and prevention. You can reach them by calling 803-254-2326.

To hear this information again, press pound. To return to the main menu, press two.

### **{STATIC\_TEXT\_COUNTY\_VICTIM\_SERVICES}**

For county names beginning with the letters A or B, press one. For county names beginning with C, press two. For D through F, press three. G through J, press four. K through L, press five. M through O, press six. P through Y, press seven.

#### **[IF one is pressed]**

1. For Abbeville County, the number is 864-446-6000
2. For Aiken County, the number is 803-642-7524
3. For Allendale County, the number is 803-584-2361
4. For Anderson County, the number is 864-260-4420
5. For Bamberg County, the number is 803-245-3018
6. For Barnwell County, the number is 803-541-1179
7. For Beaufort County, the number is 843-470-3200
8. For Berkeley County, the number is 843-719-4455

To hear this group of counties again, press pound. To select a different county, press one. To return to the main menu, press two.

#### **[IF two is pressed]**

1. For Calhoun County, the number is 803-874-2741
2. For Charleston County, the number is 843-529-7471
3. For Cherokee County, the number is 864-487-2745
4. For Chester County, the number is 803-581-5131
5. For Chesterfield County, the number is 843-623-9396
6. For Clarendon County, the number is 803-435-8977
7. For Colleton County, the number is 843-549-2211

To hear this group of counties again, press pound. To select a different county, press one. To return to the main menu, press two.

#### **[IF three is pressed]**

1. For Darlington County, the number is 843-398-4134
2. For Dillon County, the number is 843-774-1432
3. For Dorchester County, the number is 843-832-0300
4. For Edgefield County, the number is 803-637-5337

## South Carolina State VINE Messaging Document

5. For Fairfield County, the number is 803-635-4141
6. For Florence County, the number is 843-665-2121

To hear this group of counties again, press pound. To select a different county, press one. To return to the main menu, press two.

### **[IF four is pressed]**

1. For Georgetown County, the number is 843-546-5102
2. For Greenville County, 864-467-5285
3. For Greenwood County, the number is 864-942-8600
4. For Hampton County, the number is 803-914-2200
5. For Horry County, the number is 843-915-6877
6. For Jasper County, the number is 843-726-7777

To hear this group of counties again, press pound. To select a different county, press one. To return to the main menu, press two.

### **[IF five is pressed]**

1. For Kershaw County, the number is 803-425-1512
2. For Lancaster County, the number is 803-283-3388
3. For Laurens County, the number is 864-984-4967
4. For Lee County, the number is 803-436-2354
5. For Lexington County, the number is 803-359-8230

To hear this group of counties again, press pound. To select a different county, press one. To return to the main menu, press two.

### **[IF six is pressed]**

1. For Marion County, the number is 843-423-8216
2. For Marlboro County, the number is 843-479-5605
3. For McCormick County, the number is 864-465-2520
4. For Newberry County, the number is 803-321-2211
5. For Oconee County, the number is 843-638-4117
6. For Orangeburg County, the number is 803-533-5804

To hear this group of counties again, press pound. To select a different county, press one. To return to the main menu, press two.

### **[IF seven is pressed]**

1. For Pickens County, the number is 864-898-5536
2. For Richland County, the number is 803-576-3289
3. For Saluda County, the number is 843-445-2112
4. For Spartanburg County, the number is 864-596-2607
5. For Sumter County, the number is 803-436-2354
6. For Union County, the number is 864-429-1713
7. For Williamsburg County, the number is 843-355-6381
8. For York County, the number is 803-628-3059

To hear this group of counties again, press pound. To select a different county, press one. To return to the main menu, press two.

## South Carolina State VINE Messaging Document

### **{HELP} (unsuccessful goodbye)**

I'm sorry I'm unable to assist you. Please make sure you are not using speakerphone, as this feature can cause key-presses to be incorrect. If you are spelling the offender's name, unlike text messaging, you must use just one key-press for each letter in the name. For example, the name "Lee" would be entered 5-3-3. To search again, press one and I will return you to the main menu. If you'd like assistance from a VINE operator, press zero.

### **{GOOD\_BYE\_MESSAGE}**

We hope that the information you received from the South Carolina SAVIN system was useful. If you'd like to speak with a VINE operator, please hold to be automatically transferred in 5 seconds. If you do not wish to speak with a VINE operator at this time, please hang-up. Thank you for your call.

## II. SCRIPTING FOR OUTBOUND NOTIFICATION MESSAGES

Hello. A South Carolina detention center in <County Name> has important information you requested. Please listen carefully to this message about the status of an offender. You may want to have a pen and paper handy. After the message, you will be asked to enter your 4-digit PIN to confirm receiving this call and to prevent repeated calls to this telephone number.

### RELEASE

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS First Name>. I'm calling to tell you that there has been a change in this offender's custody status. <Release Reason> <Release Date>\*. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

#### [IF COUNTY OFFENDER]

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### [If release reason is UNKNOWN]

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS First Name>. I'm calling to tell you that there has been a change in this offender's custody status. This change took place on <Release Date>. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

#### [IF COUNTY OFFENDER]

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### RELEASE Email version:

<Date>

This e-mail is to inform you that <First Name> <Last Name> has been released from custody as of <Date>. The reason for this release is: <Reason>. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

South Carolina Statewide VINE VUI Script Document

**RELEASE Letter version:**

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has been released from custody as of <Date>. The reason for this release is: <Reason>. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

**ESCAPE**

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS First Name>. I'm calling to tell you that there has been a change in this offender's custody status. This offender has escaped. The offender escaped on <Release Date>. Every effort is being made to apprehend this offender. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

**[IF COUNTY OFFENDER]**

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

**[IF CITY JAIL OFFENDER]**

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

**ESCAPE Email version:**

<Date>

This e-mail is to inform you that <First Name> <Last Name> has escaped as of <Date>. Every effort is being made to apprehend this offender. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

## South Carolina Statewide VINE VUI Script Document

### ESCAPE Letter version:

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has escaped as of <Date>. Every effort is being made to apprehend this offender. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

### RETURN FROM ESCAPE

**(This notification will be made if escaped offender is returned to custody in the same county under the same OID)**

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS First Name>. I'm calling to tell you that there has been a change in this offender's custody status. This offender has been apprehended and returned to custody. The offender was returned to custody on <Update/Movement Date>.

#### **[IF COUNTY OFFENDER]**

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### **[IF CITY JAIL OFFENDER]**

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### RETURN TO CUSTODY

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Last Name>, <Spell Offender's Last Name>, and whose first name is <TSS First Name>. I'm calling to tell you that there has been a change in this offender's custody status. This offender has been returned to custody. The offender was returned to custody on <Update/Movement Date>.

#### **[IF COUNTY OFFENDER]**

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### **[IF CITY JAIL OFFENDER]**

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

## South Carolina Statewide VINE VUI Script Document

### RETURN FROM ESCAPE Email version:

<Date>

This e-mail is to inform you that <First Name> <Last Name> has been apprehended and returned to custody as of <Date>.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

### RETURN FROM ESCAPE Letter version:

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has been apprehended and returned to custody as of <Date>.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

### DEATH

(Delay= 24 hours)

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS First Name>. I'm calling to tell you that there has been a change in this offender's custody status. This is offender has died.

[IF COUNTY OFFENDER]

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

[IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### DEATH Email version:

<Date>

This e-mail is to inform you that the offender <First Name> <Last Name> has died.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

## South Carolina Statewide VINE VUI Script Document

This notification is sponsored by **South Carolina SAVIN**. It is our hope that this information has been helpful to you.

### DEATH Letter version:

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that the offender <First Name> <Last Name> has died.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

### UNSUPERVISED CUSTODY

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Offender Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS Offender First Name>. I'm calling to tell you that there has been a change in this offender's custody status. \*\* <UC Reason>.

#### [IF Date is found]

This change took place on <Release Date>.

As a result, this offender will not be under constant correctional supervision. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

#### [IF COUNTY OFFENDER]

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### UNSUPERVISED CUSTODY Email version:

<Date>

This e-mail is to inform you that <First Name> <Last Name> has been placed on unsupervised custody status as of <Date>. As a result, this offender will not be under constant correctional supervision. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

**South Carolina Statewide VINE VUI Script Document**

For more information, contact <Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

**UNSUPERVISED CUSTODY Letter version:**

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has been placed on unsupervised custody status as of <Date>. As a result, this offender will not be under constant correctional supervision. If you have any concerns about your immediate safety, contact your local law enforcement agency. If you have an emergency, call 911.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

**ADVANCED RELEASE – 30 DAYS**

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Last Name>, <Spell Last Name>, and whose first name is <TTS First Name>. I'm calling to tell you about an upcoming change in this offender's custody status. This offender is scheduled to be released within 30 days. The release is currently scheduled to take place on <Release Date>. This date may change, depending upon a number of factors. You may want to call the SAVIN service as the date gets near to find out if it has been changed. I'll notify you again on the day the offender is released.

**[IF COUNTY OFFENDER]**

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

**[IF CITY JAIL OFFENDER]**

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

**ADVANCED RELEASE Email version:**

<Date>

This e-mail is to inform you that <First Name> <Last Name> is scheduled to be released within 30 days. This offender is scheduled to be released on <Date>. This date may change, depending upon a number of factors. You may want to call South Carolina SAVIN as the date gets near to find out if it has been changed.

We will notify you again on the day the offender is released.

**South Carolina Statewide VINE VUI Script Document**

For more information, contact <Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

**ADVANCED RELEASE Letter version:**

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> is scheduled to be released within 30 days. The release is scheduled to take place on <Date>. This date may change, depending upon a number of factors. You may want to call South Carolina SAVIN as the date gets near to find out if it has been changed. We will notify you again on the day the offender is released.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

**TRANSFER**

**(Delay=4 hours)**

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS First Name>. I'm calling to tell you that there has been a change in this offender's custody status.

**[If transfer-to location is known and no statewide OID exists]**

**[IF COUNTY OFFENDER]**

This offender has been transferred from a detention center in <County>. The transfer took place on <Transfer Date>.

**[IF CITY JAIL OFFENDER]**

This offender has been transferred from <AGENCY NAME>. The transfer took place on <Transfer Date>.

**[If transferred to location is a COUNTY facility]**

The offender is now in the custody of a detention center in <COUNTY>. As a result, you will no longer receive notification calls concerning this offender under your current registration with South Carolina SAVIN.

**[If transfer-to county is Charleston]**

You can re-register by calling the Charleston County VINE Service at 1-800-721-7955. That number again, 1-800-721-7955. You will need to search for the offender by name. For more information, contact the new facility by calling (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

**[Else]**

However, if the new facility is using the SAVIN service, you can continue to receive notifications by re-registering with SAVIN. To re-register, call South Carolina SAVIN at 1-xxx-xxx-xxxx.

That number again, 1--xxx-xxx-xxxx. You will need to search for the offender by name. For

## South Carolina Statewide VINE VUI Script Document

more information, contact the new facility by calling (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### **[IF transfer is to location is a City Jail]**

The offender is now in the custody of <AGENCY NAME>. As a result, you will no longer receive notification calls concerning this offender under your current registration with South Carolina SAVIN. However, if the new facility is using the SAVIN service, you can continue to receive notifications by re-registering with SAVIN. To re-register, call South Carolina SAVIN at 1-xxx-xxx-xxxx. That number again, 1--xxx-xxx-xxxx. You will need to search for the offender by name. For more information, contact the new facility by calling (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### **[IF transferred from County to the DOC and DOC is NOT online]**

The offender is now in the custody of the South Carolina Department of Corrections. As a result, you will no longer receive notification calls concerning this offender under your current registration with South Carolina SAVIN. If you are an identified victim and want to register for notifications from the Department of Corrections VINE Service, please call the Division of Victim Services at: 1-800-835-0304. That number again, 1-800-835-0304. For general information, contact the South Carolina Department of Corrections' Inmate Records at (803) 896-8531. That number again, (803) 896-8531. To search for an offender online, please go to the Department of Corrections' website at [www.doc.sc.gov](http://www.doc.sc.gov)

### **[IF transfer facility is unknown – including hospital & mental health]**

The offender is now in the custody of another facility. It is important that you be aware that this offender may not be under constant correctional supervision. As a result, you will no longer receive notification calls concerning this offender under your current registration with South Carolina SAVIN. For more information, contact the former holding facility. The telephone number to this facility is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

## **TRANSFER Email version:**

### **[To KNOWN—County Detention Center]**

<Date>

This e-mail is to inform you that <First Name> <Last Name> has been transferred from <Facility Name> to <Facility Name>. The transfer took place on <Date>. As a result, you will no longer receive notifications concerning this offender under your current registration with South Carolina SAVIN. However, if the new facility is using the SAVIN service, you can continue to receive notifications by re-registering with SAVIN. You can re-register by visiting [www.vinelink.com](http://www.vinelink.com). You can also call South Carolina SAVIN at <Telephone Number>. You will need to search for the offender by name.

For more information, contact <New Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

### **[To KNOWN—Charleston County]**

<Date>

This e-mail is to inform you that <First Name> <Last Name> has been transferred from <Facility Name> to <Facility Name>. The transfer took place on <Date>. As a result, you will no longer receive notifications concerning this offender under your current registration with South Carolina

## South Carolina Statewide VINE VUI Script Document

SAVIN. You can re-register by visiting [www.vinelink.com](http://www.vinelink.com). You will need to search for the offender by name in the Charleston County VINE Service. You can also call the **Charleston County VINE Service** at 1-800-721-7955.

For more information, contact **<New Facility Name>**. The telephone number is **<Telephone Number>**. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by **South Carolina SAVIN**. It is our hope that this information has been helpful to you.

### [To KNOWN—South Carolina Department of Corrections]

**<Date>**

This e-mail is to inform you that **<First Name> <Last Name>** has been transferred from **<Facility Name>** to the South Carolina Department of Corrections. The transfer took place on **<Date>**. As a result, you will no longer receive notifications concerning this offender under your current registration with South Carolina SAVIN.

If you are an identified victim and want to register for notifications from the Department of Corrections VINE Service, please call the Division of Victim Services at: 1-800-835-0304.

For general information, contact the South Carolina Department of Corrections' Inmate Records at (803) 896-8531 or to search for an offender online, go to [www.doc.sc.gov](http://www.doc.sc.gov). Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by **South Carolina SAVIN**. It is our hope that this information has been helpful to you.

### [To UNKNOWN Facility Name]

**<Date>**

This e-mail is to inform you that **<First Name> <Last Name>** has been transferred from **<Facility>** to another facility. The transfer took place on **<Date>**. It is important that you be aware that this offender may not be under constant correctional supervision. As a result, you will no longer receive notifications concerning this offender under your current registration with South Carolina SAVIN.

For more information, contact the former holding facility. The telephone number is **<Telephone Number>**. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by **South Carolina SAVIN**. It is our hope that this information has been helpful to you.

## TRANSFER Letter version:

### [To KNOWN—County Detention Center]

**<Date>**

**<Registrant's Name>**

**<Address>**

**<City, State, Zip>**

Dear **<Registrant>**,

## South Carolina Statewide VINE VUI Script Document

This letter is to inform you that <First Name> <Last Name> has been transferred from <Facility Name> to <Facility Name>. The transfer took place on <Date>. As a result, you will no longer receive notifications concerning this offender under your current registration with South Carolina SAVIN. However, if the new facility is using the SAVIN service, you may be able to continue to receive notifications by re-registering with SAVIN. For more information, visit [www.vinelink.com](http://www.vinelink.com) or call South Carolina SAVIN at <Telephone Number>. Operators are available for assistance.

For more information, contact <New Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

### [To KNOWN—Charleston County]

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has been transferred from <Facility Name> to <Facility Name>. The transfer took place on <Date>. As a result, you will no longer receive notifications concerning this offender under your current registration with South Carolina SAVIN. You may be able to re-register by visiting [www.vinelink.com](http://www.vinelink.com) and searching for the offender by name in the Charleston County VINE Service. You can also call the Charleston County VINE Service at 1-800-721-7955. Operators are available for assistance.

For more information, contact <New Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

### [To KNOWN—South Carolina Department of Corrections]

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has been transferred from <Facility Name> to the South Carolina Department of Corrections. The transfer took place on <Date>. As a result, you will no longer receive notifications concerning this offender under your current registration with South Carolina SAVIN.

If you are an identified victim and want to register for notifications from the Department of Corrections VINE Service, please call the Division of Victim Services at: 1-800-835-0304.

## South Carolina Statewide VINE VUI Script Document

For general information, contact the South Carolina Department of Corrections' Inmate Records at (803) 896-8531 or to search for an offender online, go to [www.doc.sc.gov](http://www.doc.sc.gov).

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

### [To UNKNOWN—Registration is NOT transferred]

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has been transferred from <Facility> to another facility. The transfer took place on <Date>. It is important that you be aware that this offender may not be under constant correctional supervision. As a result, you will no longer receive notifications concerning this offender under your current registration with South Carolina SAVIN.

For more information, contact the former holding facility. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

### OUT TO COURT

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Offender Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS Offender First Name>. I'm calling to tell you that there has been a change in this offender's custody status. This offender has been placed on out-to-court status.

#### [IF Date is found]

The offender was transferred to court on <date>.

The offender will be kept in custody throughout the court proceedings. However, if a decision in the offender's favor is reached, please be aware that it is possible for the judge to release the offender directly from court.

#### [IF COUNTY OFFENDER]

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### OUT TO COURT Email version:

<Date>

This e-mail is to inform you that <First Name> <Last Name> has been placed on out-to-court status and was transferred to court on <Date>. The offender will be kept in custody throughout

## South Carolina Statewide VINE VUI Script Document

the court proceedings. However, if a decision in the offender's favor is reached, please be aware that it is possible for the judge to release the offender directly from court.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

### OUT TO COURT Letter version:

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has been placed on out-to-court status and was transferred to court on <Date>. The offender will be kept in custody throughout the court proceedings. However, if a decision in the offender's favor is reached, please be aware that it is possible for the judge to release the offender directly from court.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

### RETURNED FROM COURT

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Offender Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS Offender First Name>. I'm calling to tell you that there has been a change in this offender's custody status. The offender has been returned from out-to-court status.

#### [IF Date is found]

The offender was returned to custody on <Update/Movement Date>.

#### [IF COUNTY OFFENDER]

For more information, contact the detention center in <County>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

#### [IF CITY JAIL OFFENDER]

For more information, contact <AGENCY NAME>. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### RETURNED FROM COURT Email version:

<Date>

This e-mail is to inform you that <First Name> <Last Name> has been returned from out-to-court status to the custody of the <Facility Name> as of <Date>.

## South Carolina Statewide VINE VUI Script Document

For more information, contact <Facility Name>. The telephone number is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

### RETURNED FROM COURT Letter version:

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that <First Name> <Last Name> has been returned from out-to-court status to the custody of the <Facility Name> as of <Date>.

For more information, contact <Facility Name>. The telephone number is <Telephone Number>.

This notification is sponsored by South Carolina SAVIN, the statewide automated victim information and notification system. It is our hope that this information has been helpful to you.

---

### UPCOMING BOND HEARING – COUNTY DETENTION CENTERS

You are registered with South Carolina SAVIN to receive updates about an offender whose last name is <TTS Offender Last Name>, <Spell Offender's Last Name>, and whose first name is <TTS Offender First Name>. I'm calling to let you know about an upcoming event scheduled for this offender.

A bond hearing has been scheduled for <Court Date>, at the following time <Court Event Time>.

If you are an identified victim of this offender, and you would like to attend this bond hearing, you **must call the detention center immediately** as it is your right to be present at this hearing or to have a message given to the Magistrate on your behalf. The telephone number is (xxx) xxx-xxxx. That number again, (xxx) xxx-xxxx.

### UPCOMING BOND HEARING Email version:

<Date>

This e-mail is to inform you that there is a bond hearing scheduled for <First Name> <Last Name> on <Court Date> at <Court Event Time>.

If you are an identified victim of this offender, and you would like to attend this bond hearing, you must call the detention center immediately as it is your right to be present at this hearing or to have a message given to the Magistrate on your behalf.

The telephone number for <Facility Name> is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you.

**South Carolina Statewide VINE VUI Script Document**

## South Carolina Statewide VINE VUI Script Document

### UPCOMING BOND HEARING Letter version:

<Date>

<Registrant's Name>

<Address>

<City, State, Zip>

Dear <Registrant>,

This letter is to inform you that there is a bond hearing scheduled for <First Name> <Last Name> on <Court Date> at <Court Event Time>.

If you are an identified victim of this offender, and you would like to attend this bond hearing, you must call the detention center immediately as it is your right to be present at this hearing or to have a message given to the Magistrate on your behalf.

The telephone number for <Facility Name> is <Telephone Number>. Do not reply to this e-mail as this address is not monitored.

This notification is sponsored by **South Carolina SAVIN**. It is our hope that this information has been helpful to you.

---

### UNSUCCESSFUL NOTIFICATION (E-MAIL to the agency)

This email is to inform you that 3 unsuccessful attempts have been made to notify a registered person named <First name Last name> with the phone number <registration phone number>. This person was registered to receive updates about an offender named <Offender First name Last name> with the offender number <offender OID>. However, the notification attempts have not been confirmed and therefore the information about this offender's custody status may not have been delivered to this person.

The SAVIN service will make calls for a total of 48-hours or until a correct PIN is entered. If you wish to stop these calls to this person now, please log-in to VINEWATCH and do the following:

1. Click on "notifications" from the menu on the left of the screen
2. Select "Phone/Pager/TTY"
3. Enter the phone number for the victim
4. Click on the "I"
5. Select "Cancel Calls"
6. Enter a brief reason for canceling the calls
7. Click "Continue"
8. Click "OK" in the dialog box

For more information, contact the South Carolina SAVIN Service. The telephone number is <Appriss contact #>. Do not reply to this e-mail as this address is not monitored.

### {NOTIFICATION\_GOODBYE\_MESSAGE}

This automated notification is sponsored by South Carolina SAVIN. It is our hope that this information has been helpful to you. Good-bye.

**South Carolina Statewide VINE VUI Script Document**

**OC REASONS**

OC_UNKNOWN	This offender's custody status has changed. The change took place on . . .
OC_GENERAL	This offender has been released from custody. The offender was released on . . .
OC_BONDED	This offender has been released on bail. The offender was released on . . .
OC_COURT_ORDER	This offender has been granted a release by a court order. The offender was released on . . . . .
OC_SERVED	This offender has served out the sentence imposed by the court. The offender was released on . . .
OC_PROBATION	This offender has been released to probation and is under community supervision. The offender was released on . . .
OC_PAROLED	This offender has been released to parole. The offender was released on . . .
OC_ESCAPED	This offender has escaped. The offender escaped on . . . . .
OC_DEATH	This offender has died.
OC_EXECUTION	This offender has been executed. The offender was executed on . . .
OC_AWOL	This offender is absent without leave. The offender's absence was first recorded on . . .
OC_REBOOKED	This offender has been rebooked for a different crime. The offender was rebooked on . . .
OC_ABSCOND	This offender has absconded. The offender absconded on . . .
OC_ERROR	This offender has been released due to an error in booking. The offender was released on . . .
OC_OTHER	This offender has been released from custody. The offender was released on . . .
OC_PARDON	This offender has been granted a pardon by the governor. The offender was released on . . .
OC_COMMUTED	This offender's sentence has been commuted by the governor. The offender was released on . . .
OC_RELEASE_ERROR	This offender has been released by mistake. The offender was released on . . .
OC_SEX_DISCHARGE	This offender has been granted a sex offender conditional discharge. The offender was released on . . .
OC_DEPORTED	This offender has been deported. The offender was deported on . . .
OC_DROPPED	The charges against this offender have been dropped. The offender was released on . . .
OC_POPULATION	This offender has been granted a release because the facility where the offender was incarcerated has become overcrowded. The offender was released on . . .
OC_ACQUITTAL	This offender has been found "not guilty." The offender was released on . . .
OC_RECOGNIZANCE	This offender has been released on a recognizance bond. The offender was released on . . .
OC_EXTRADITED	This offender has been extradited. The offender was transferred on . . .
OC_CONDITIONAL	This offender has been granted a conditional release. The offender was released on . . .
OC_CASE_DISMISSED	The case against this offender has been dismissed. The offender was released on . . .
OC_DETOX_CENTER	This offender has been released to a detox center. The offender was released on . . .
OC_FOUND_INCOMPETENT	This offender has been found mentally incompetent to stand trial. The offender was released on . . .
OC_FINES_PAID	This offender has paid the fine imposed by the court and has been released. The offender was released on . . .
OC_RELEASE_TO_PARENT	This offender has been released to the custody of a parent or guardian. The offender was released on . . .
OC_COMM_SERVICE	This offender has been released to perform community service. The offender was released on . . .
OC_US_MARSHALL	This offender's custody status has changed. The change took place on . . .

## South Carolina Statewide VINE VUI Script Document

### UC REASONS

UC_UNKNOWN	This offender has been placed on unsupervised custody.
UC_WORK	This offender has entered a work release program.
UC_HOME	This offender has been placed in a home detention program.
UC_WEEKEND	This offender will be released to the community on weekends.
UC_FURLOUGH	This offender has been placed on furlough.
UC_UNSUPERVISED	This offender has been placed on unsupervised custody.
UC_HALFWAY	This offender has been placed in a half-way house.
UC_FUNERAL	This offender has been granted a funeral leave.
UC_MEDICAL	This offender has been placed on medical leave.
UC_MONITOR	This offender has been placed on electronic monitoring.
UC_COURT	This offender has been placed on out-to-court status.
UC_RESIDENTIAL	This offender is on residential status.
UC_COMMUNITY	This offender has been granted a community release.
UC_SPECIAL	This offender has been granted a special release.
UC_DAY	This offender has been granted a day release.

## South Carolina Statewide VINE VUI Script Document

### Calling Pattern Definitions

Notification calls will be placed by VINE to each victim in accordance with the notification patterns below. Victim will be required to enter his/her Personal Identification Number (PIN). The notification call patterns are as follows:

Call Pattern Name	Minimum Time Sequence	Maximum Time Sequence	Suppressed Call Times	Total Call Time	Advanced Notification Window	Notification Delay
<b>Normal:</b> (N)	30 Minutes	120 Minutes		48 hours		
<b>Non-Emergency:</b> (NE)	30 Minutes	120 Minutes	21:00 to 07:00	48 hours		
<b>Non-Emergency, Delayed:</b> (NE-D)	30 Minutes	120 Minutes	21:00 to 07:00	48 hours		24 hours
<b>Non-Emergency Delayed2:</b> (NE-D2)	30 Minutes	120 Minutes	21:00 to 07:00	48 hours		4 hours
<b>Advanced Notification</b> (A)	30 Minutes	120 Minutes	21:00 to 07:00	48 hours	30 days	

### Notification Definitions and Descriptions

The following is a list of suggested call patterns for each notification type contained in this VUI document.

Reasons	Notify	Call Type				
		N	NE	NE-D	NE-D2	A
1. Release	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Escape	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Return from Escape	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Return to Custody	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Unsupervised Custody	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Advanced Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
8. Transfer	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9. Out to Court	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Returned From Court	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Upcoming Bond Hearing	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>